## **Meal Service**

The school participates in the School Breakfast and National School Lunch Programs. SLA Management is our contracted food service provider. Each school day, we provide the following services to our students:

- Breakfast
- Lunch
- Aftercare snacks.

Food and Nutrition Services works together with SLA's registered dieticians and other school nutrition professionals, to develop a healthy and appetizing menu to offer students. Our menus provide students with access to a variety of entrees, fresh fruits and vegetables, at an affordable price. All food and beverages sold or served at the schools meet the Dietary Guidelines for Americans and USDA meal pattern requirements for the respective age group.

Lunch is made up of five basic food components: milk, meat or meat alternate, vegetable, fruit and grains. Students must select at least 3 of these components for a complete meal (one of which must be a fruit or vegetable).

Students will purchase meals in the school lunch line by scanning their student ID badge at the POS barcode reader. Students who forget their student ID badge may enter their Student Number in the PIN pad.

#### **Meal Prices**

#### Meal Prices

#### **Breakfast**

Reduced Price	\$ 0.30
Paid Student	\$ 2.50
Adult	\$ 3.00

#### <u>Lunch</u>

Reduced Price	\$ 0.40
Paid Student	\$3.75
Adult	\$5.00

All students must pay the full price for breakfast and lunch unless certified by the Meal Benefits office to be eligible for free or reduced-price meals.

#### Menus

<u>Menus</u>

Monthly menus are posted in the cafeteria and in the main office of the school. Digital menus are available on the school's website.



### A La Carte Menu

A la carte snacks and beverages will be available for purchase on September 3<sup>rd.</sup> The menu can be found here: <u>A La Carte Snack Menu</u> Students must have sufficient funds in their cafeteria accounts or cash-in-hand; students are not permitted to charge a la carte snacks on credit.

## Food Allergies and Meal Modifications

We are sensitive to the various nutritional needs of our students. If your child requires a menu modification, please contact the food service manager at the school and have a medical professional complete the below form. If your child has food allergies, be sure to enter this information in the student's profile in SchoolCafe.

Menu Modification Medical Statement.pdf

SchoolCafé

school*cafe* 

We are excited to announce the launch of SchoolCafé, our new digital cafeteria where parents can make online meal payments and apply for Free and Reduced Meals. All parents are encouraged to register for a SchoolCafe account by either downloading the mobile app or visiting www.SchoolCafe.com/k12food on the web.

## Features:

With SchoolCafe, parents can:

- View their child's cafeteria account balance.
- Add funds to their child's cafeteria account.\*
- Review their student's daily spending and purchases.
- Enable push notifications, including low-balance and negative balance alerts.
- Complete a Free and Reduced-Price Meal Application.
- Obtain their child's Free and Reduced Meal Eligibility Letter.
- Add allergy information and diet restrictions.
- Request a refund.

\*A convenience fee of \$2.25 per transaction applies.

# PARENTS, REGISTER FOR A SCHOOLCAFÉ ACCOUNT TODAY!

Download the mobile app or visit <u>www.schoolcafe.com/K12food</u> on the web



# SCHOOL CAFÉ QUICK TIPS:



- After registering for an account, a parent/teacher <u>must link</u> their student's cafeteria account (or their staff account) to School*Café*.
- To add a student to School Café, parents will need to enter their child's Student ID number as it appears in PowerSchool (i.e., no leading zeros).
  If you don't know your Student's ID number, please contact the registrar.
- To add a staff account to School*Café,* staff will need their cafeteria Lunch ID, which can be obtained from the SLA Café Manager.
- <u>Need help</u>? Call the SchoolCafé parent support center at 855-729-2328 (option #2). Live CHAT is also available online.

# SCHOOLCAFÉ RESOURCES

- SchoolCafé Flyer for Parents
- How to Create an Parent Account and Make a Meal Payment in SchoolCafe
- How to Create a Staff Account in SchoolCafe

#### Free and Reduced-Price Meal Policy

The 2022-2023 Free and Reduced Meal Application will be available on August 1<sup>st</sup>.

Under the National School Lunch Program, we offer free and reduced-price meals to students from families who meet certain eligibility requirements as determined by the USDA. Each school year, all students must be requalified for participation in the



program. Parents who have not received a letter of direct certification from the school are

encouraged to complete an application in SchoolCafe. School district meal applications will not be accepted. Only complete one (1) application per household. Filling out more than one application will delay the processing of the application. Applications may take up to 10 school days to process. Until your application is processed, parents should provide children with a meal from home or send money to purchase school meals. Once the application is processed, you will receive an email with the confirmation letter or a letter sent directly home by the school. *Returning students* who were approved for free/reduced-price lunch during the previous school year will receive their benefits for the first 30 days of school.

# The 2022-2023 Free and Reduced-Price Meal Application will be available in School *Cafe* on August 1<sup>st</sup>.

# Meal Charge Policy

## Meal Charge Policy

Any student in grades K-12 who wishes to purchase a student lunch but does not have money in-hand or sufficient funds in his or her prepaid account, will be allowed to charge three (3) hot lunches on a temporary credit basis. This extension of credit only applies to lunch meals and does not include breakfast or a la carte items (including milk, snacks or extra entrees).

Any student who has charged three (3) hot lunches on credit, and whose lunch balance drops below the current cost of a hot meal, will no longer be eligible for a hot meal. In such cases, students will be provided an alternate meal (*i.e.*, a cheese sandwich, fruit/vegetable and milk), which meal will continue to be charged against the student's account balance. The student will continue to receive the substitute meal each day that they attempt to purchase lunch while their balance is insufficient. Once a payment has been fully processed and the student's balance exceeds the cost of a hot meal, they will once again be eligible to purchase the regular meal.

This meal charge policy applies to paid and reduced-price meals. Adult meals and a la carte charges are not permitted. Parents are responsible for paying all charges accrued.

## Negative Balance Letters

Negative balance notifications will be sent home to parents when a student overdraws his or her lunch account. If a student repeatedly comes to school without lunch or lunch money, the cafeteria manager will report this to the principal. If financial hardship exists, parents and families are encouraged to apply for free or reduced-price meals for their child. At the end of the school year, any unpaid meal charges will be carried over into the next school year. Charging for meals will be discontinued during the last three weeks of school.

## **Returned Checks**

If a check is returned as unpaid, the face amount plus an additional fee of \$25 will be due immediately to the program. Payment should be made by money order or cashier's check.

# Refunds/Transfers

At the end of the school year, cafeteria account balances will automatically rollover to the next school year, unless a parent elects to:

- Donate the funds to the program.
- Transfer the funds to a sibling's account.
- Request that a refund check be mailed.

Refund requests for cafeteria payments made in SchoolCafe can be made directly from the app. To obtain a refund of a prior year payment, or to transfer funds between sibling accounts, please send an email to <u>K12Refunds@charterk12.com</u> and a form will be returned to you to complete.

Note that donation, transfer and refund requests will be processed at the end of the school year, or upon earlier withdrawal of the student. Account balances must be requested within one year after graduation or withdrawal. Check refunds will not be processed for amounts less than \$5.

# USDA Nondiscrimination Statement | Food and Nutrition Service

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g.,

Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <u>https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf</u>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. **mail:** 

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; or

- 2. **fax:** (833) 256-1665 or (202) 690-7442; or
- 3. email: <u>Program.Intake@usda.gov</u>

This institution is an equal opportunity provider.